

Business Name: BeeHive Homes of Frisco

Address: 2660 Timber Ridge Dr, Frisco, TX 75034

Phone: (469) 353-8232

BeeHive Homes of Frisco

Residential Assisted Living and Memory Care homes with compassion, core values, and care.

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2660 Timber Ridge Dr, Frisco, TX 75034

Business Hours

- Monday thru Sunday: 7:00am to 7:00pm

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Families who go looking for memory care are usually doing it under pressure. A parent is wandering in the evening, a partner with dementia is ending up being unsafe at home, or everyone is stressing out even with aid. In that minute, five bright gold stars and a handful of glowing comments seem like a lifeline. They can be, but just if you know how to read them.

Most online rankings were constructed for restaurants and plumbings. Senior care is different. A great meal is the same for practically everyone, however terrific dementia care depends upon the individual, the stage of illness, the family's expectations, and how well the community interacts. Reviews are still useful. I have actually explored, placed, and followed up with households at dozens of memory care neighborhoods, and well-read evaluations often point you toward the ideal concerns. Badly check out, they send you on a wild goose chase or make you neglect a setting that could fit beautifully.

What online rankings actually measure, and what they miss

Star scores tend to compress a thousand details into a single digit. For memory care, that digit tends to favor:

- First impressions at move-in: friendliness at the front desk, tidiness, the lobby's aroma, how rapidly somebody returns a call.
- Dining: whether lunch looked tasty when a household went to midday.
- Early interaction: if the sales director followed up or went silent.

That single digit typically misses out on or undervalues:

Care consistency gradually. Dementia care lives or dies on the regimens in the wings, not the lobby. A neighborhood can ace a tour and still turn three company caregivers in a week at night, which households only find later.

Staff training and turnover. The best programs go back to fundamentals: redirecting without confrontation, confirming feelings, cueing with touch and eye contact, avoiding distress before it escalates. That is tough to see on a 30-minute tour and hardly ever shows up in a quick rating.

State survey results. Assisted living and memory care licensing happens at the state level. Lots of states post inspection reports, complaint histories, and strategies of correction. These seldom appear on customer review websites, but they are often more dependable than anecdotes.

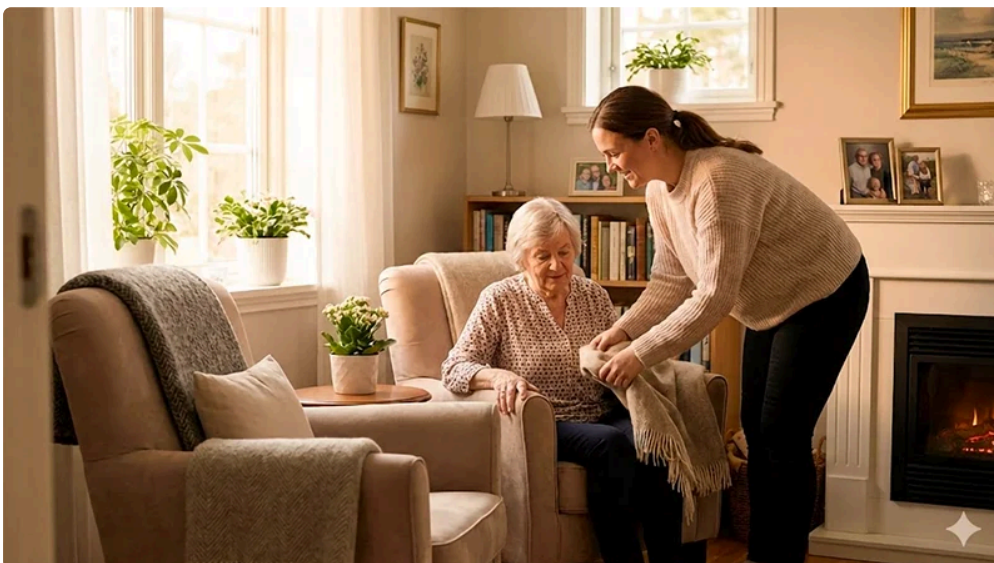
Fit. One family's offer breaker is another family's shrug. If your mom requires hands-on aid to eat, a place with calm, slow meals and personnel who sit at eye level may be best, even if the calendar looks sporadic. If your partner grows on motion, a memory care system with a safe garden and frequent walks may beat a luxurious dining room.

The significant sources, and how to use each with a clear head

Google and Yelp control casual searches. You will see a mix of family voices and some unhappy one-offs from visitors or former workers. Check out the text, not just the stars. You're searching for specifics: names of caregivers, consistent praise for how the team deals with sundowning, whether housekeeping follows through. Also check dates. A flood of recent reviews after a management change can indicate real enhancement, or it can be a push from the new team to obtain feedback. Cross-check the tone versus older comments to see if the pattern is shifting.

Caring.com, SeniorAdvisor, and A Location for Mom host numerous long reviews from households who toured numerous neighborhoods. These tend to be more narrative, with useful detail about costs, deposit policies, or how move-in assessments were dealt with. Some are composed near the tour date instead of months into living there. Weight move-in praise lightly, and search for updates if the platform allows edits.

Medicare's Care Compare site is strong for competent nursing centers. Many memory care systems, however, run under assisted living licenses and will disappoint on federal tools. That does not make them inferior. It indicates you must browse your state's licensing database. For instance, you can usually search for assisted living study histories, citation types, and whether shortages were corrected on time. The language is technical, but recurring patterns are apparent: repeated medication errors, poor infection control, absence of staff training.



Social media groups can be honest however variable. A local caregivers group typically includes first-person accounts, both grateful and furious. Deal with these as discussion starters. If three unassociated families mention

rough night staffing on weekends at the exact same building, inquire about staffing grids by shift. If someone applauds the exact same activity director for many years, that stability matters.

Patterns matter more than one-offs

When I read reviews, I try to find clusters. One account of a missed shower might be a misunderstanding. 5 accounts across six months that explain locals sitting idle by the nurses' station indicate a cultural problem.

A few patterns should have additional attention:

Recency. Memory care teams turn over, and a new executive director can reset standards rapidly. Offer more weight to how a neighborhood has actually carried out in the last 12 to 18 months. If in 2015's negatives pave the way to this year's specifics about better interaction or a new nurse, that is meaningful.

Management reactions. Neighborhoods that respond to evaluations with names, timelines, and an invite to discuss tend to be more accountable than those that copy and paste a script. Look for signs they fixed something described in a review, not simply that they thanked the reviewer.

The middle stars. Twos and 3s often include the information you require. Fives can gush and ones can vent. 3s check out like someone trying to be fair. If those moderate evaluations share the very same friction point, pay attention.

Specific clinical topics. For dementia care, recommendations to behavior support, redirection, fall avoidance, and nighttime roaming are main. If evaluations point out repeated elopements without a strategy, that is a serious red flag. If someone explains how staff defused hostility by offering a folded towel to "help with laundry," that signals great training.

A one star that I take seriously, and one I do not

Years ago a child published a furious evaluation because his mother fell 2 days after move-in. He offered the place one star and blamed the building. I pulled the charting: 2 staff had actually strolled with her to the bathroom, she got up alone from a chair by the window when they stepped away. The fall danger strategy remained in location and updated. I did not weigh that evaluation heavily.

In another case, a daughter wrote a quiet 2 star and said the staff called her 4 times in a week to come in because her father was pacing and anxious at sunset. She described getting here to find him in a loud typical area, fluorescent lights on high, television blaring. She requested for dimmer lighting and a hand massage before supper, which settled him in your home. The neighborhood thanked her openly, and 2 months later on someone else wrote that the unit had actually decreased lights before dinner and began a "peaceful cart" with cream and soft music. That earlier two star held weight because it pointed to the culture and the team's capacity to learn.

What five stars can hide

A row of 5 star typically originates from move-ins who felt heard and families who appreciated the sales group's heat. That matters throughout a crisis. But the real test of memory care arrives on day 90, not day 3. Will the neighborhood still call you with little updates, or only when something fails? Do activities adjust as the illness advances, or does the calendar stay decorative?

Dig for specifics in five star remarks. The best ones discuss things like:

- "They brought my spouse into the kitchen to help toss salad considering that he used to cook. He ate two times as much later."
- "Night personnel called to state Mom was up early and they walked with her. They asked if a 6 a.m. Shower fits her old regimen."
- "The nurse observed Dad squinting, recommended an eye check, and it ended up his glasses prescription was off."

Five stars that just state "beautiful structure" without medical detail tell you more about the lobby than the care.

Memory care has its own yardsticks

Dementia care is not assisted living with more locks. Neighborhoods that do it well construct the day around preserved abilities and reduce friction points. When you read reviews, translate them into these yardsticks:

Behavior assistance and environment. Try to find discusses of calm spaces, outside access, and structured shifts. Evening regimens matter. A reviewer who keeps in mind a dimmer dining room, familiar music, and fragrance hints before supper is informing you the group comprehends sundowning.

Care plan follow-through. Does anyone mention repeating check-ins, like weekly notes from the nurse or a monthly family huddle about progression? Communities that live their care strategies will appear in evaluations as "they understood how Mom liked her coffee by the 2nd week" or "they included afternoon walking after we discussed Dad paced at home."

Staff connection. Names matter. If evaluations across a year keep applauding the very same caregivers, the group is stable. The opposite, a stream of thanks to firm staff you do not acknowledge by the next month, signals churn.

Training. Try to find words like validation, reroute, cueing, Montessori or habilitation methods, not just "activities." Someone who says "they never ever argued with Mom about the date, they asked about her high school" reveals personnel are trained beyond task completion.

Respite care evaluations check out differently

Respite care is short-term, frequently one to 4 weeks, and families utilize it to attempt a community or get a break. Reviews about respite care bring their own predisposition. Brief stays can be smooth since novelty assists, or rough because regimens have not stabilized. Check out for:

Speed of assessment. Did personnel ask comprehensive concerns before the respite stay about routines, triggers, and medications, or did they wing it?

Integration. Did the respite guest sign up with little group activities, not just sit by the nurses' station? Reviews that applaud how a short-stay visitor was welcomed by name and paired with a "pal" deserve more than ones that point out a great room.

Follow through. Respite is a trial balloon for long-term positioning. If households say they received a thoughtful summary of what worked and what did not, that is a strong sign the team pays attention.

Cross checking stars with truths you can verify

Even the very best evaluations are still anecdotes. You can anchor them in information without ending up being a bureaucrat.

Ask for staffing by shift in the memory care system. The right number is the one that satisfies your loved one's requirements, not a magic ratio. As a referral point, you will typically hear ranges like 1 caretaker to 6 to 8 residents throughout the day and 1 to 10 to 12 overnight, plus a nurse who covers the building or cluster. The mix matters more than the raw number. A team with two knowledgeable assistants who understand the homeowners can outperform a bigger team that changes every weekend.

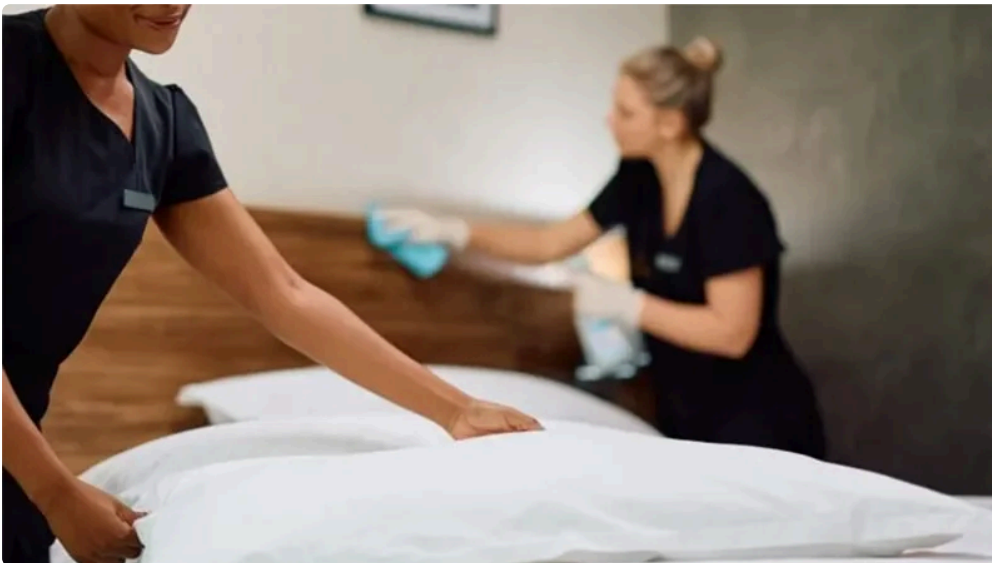
Check state assessment reports. Read past the legalese and scan for repeat styles. If the same citation appears throughout 2 or 3 cycles, ask why. If whatever was corrected on time and stayed fixed, the system is working.

Look at management tenure. A memory care director who has actually remained three years through a pandemic and hiring swings is a stabilizer. Turnover at the top ripples through whatever else. You will see it indirectly in evaluation comments about "new faces all the time" or "the exact same supervisor looked at Dad each week."

Consider tenancy. An unit that is constantly half complete may be having a hard time or it might be attempting to decrease density during a staffing restore. If evaluations praise attention even at low occupancy, that can be good. If reviews say activities were canceled frequently, low census may be starving the program.

Seeing the structure informs you if the evaluations have roots

After you absorb evaluations, set foot in the place and see if the words match reality. I have actually walked into memory care units with 5 tidy stars and instantly smelled stagnant urine in the hallway. I have likewise check out a one star about "nothing to do" then showed up to discover an employee kneeling eye level, playing an easy card sorting video game with two citizens who were smiling and talking about old addresses.



Watch and listen for:

Ambience. Memory care need to feel calm however not hushed. Lighting should be soft, not dim. Look at residents' faces. Are they engaged or blank?

Transitions. Visit around shift change and late afternoon. That is when units wear their real colors. If you see confusion at 3 p.m. And "lost" residents lining the hall, ask how the group deals with it.

Staffing behavior. Are aides crouching to speak at eye level? Do they present themselves with a smile and touch the resident's hand before moving them? Are names used, or is it "honey" and "sweetie" at every turn?

Dining. Small details count. Warm plates, adaptive utensils readily available without you having to ask, food cut into manageable bites, staff who sit with locals instead of hover.

Care plans in action. Ask a casual question like, "How does Mr. Lopez like his early morning?" and see whether the staffer offers something specific rather of a blank stare.

How to talk with households and staff without putting them on the spot

The best question opens doors. I approach families in common locations with regard for their privacy. If you sense openness, shot: "We are considering moving my mom here. How has the communication been?" People will either wave you off politely or tell you what you need to know in two sentences. If they state, "They call me before I need to call them," that is gold. If they groan and state, "I leave messages," take note.



With personnel, avoid yes or no questions. Attempt: "What part of the day here is the trickiest? How do you all handle it?" The method somebody answers - the language they utilize, whether they describe a group technique - informs you more than a polished sales pitch.

Weighing expenses and agreements when reviews sound great

A 5 star neighborhood that is a poor monetary fit will not feel like a five star after the 2nd rate walking. When customers complain about "nickel and diming," it is worth a conversation. Memory care rates generally blends a base rate with a care level charge tied to an evaluation. Ask how often the evaluation is repeated, whether the care level can change mid-month, and what activates the change. Individuals with dementia frequently need more hands-on assistance in time. A transparent community will detail typical increases and provide a range, not a shrug.

Respite care can be a cost-effective trial. Search for comments about deposits being relatively handled and clear discharge timing. If a respite guest transitions to a long-term space, ask if the neighborhood credits part of the respite charge towards the move-in.

A simple, focused list that keeps you honest

- Read the last 12 to 18 months of reviews, not simply the leading few, and note recurring themes.
- Cross check styles with state evaluation reports and ask direct questions about any repeats.
- Visit at a difficult time - late afternoon or shift modification - and view how staff interact in genuine time.
- Ask for staffing by shift in memory care and how they cover call-outs or weekends.

- Call two household references provided by the community and inquire about communication, not just cleanliness.

A tale of 2 neighborhoods with similar stars

Two years ago I assisted a household select in between 2 memory care units, each balancing 4.3 stars.

Community A had stunning surfaces, a vibrant calendar, and multiple five star notes about vacation celebrations. Three current 2s discussed canceled activities and unfamiliar weekend personnel. State reports revealed two citations in the last cycle for medication documentation, fixed within a month. On our 4 p.m. Visit, the system was loud, the television was on in 3 rooms, and citizens drifted.

Community B looked plainer and had a number of raw three star reviews grumbling about the food being "uninteresting." The same evaluations, though, praised the activity director by name and pointed out that she walked a resident everyday to the garden. State reports showed no repeat citations. At 4:30 p.m., the lights dimmed, calm music came up, and I viewed a caregiver provide a warm washcloth and lotion to a restless guy. He relaxed, then signed up with supper. A household at the door said, "They call us about little things before they end up being big ones."

The household picked B. A year later on, their upgrade was easy: fewer ER visits, better sleep, and the same personnel welcoming Dad every morning.

When a bad review is actually a mismatch of expectations

Not every negative comment is about bad care. I have actually seen households furious because the staff reoriented a resident carefully instead of disputing the date with him. That is excellent dementia care: do not argue with fixed incorrect ideas. I have seen grievances about locked doors in a memory care system as if that were a surprise. A safe periphery becomes part of safety for individuals who roam. Check out with compassion, however translate the review through the lens of dementia best practices. If a review condemns a practice that prevents distress, weight it lightly.

How to use reviews to prepare a much better visit

If an evaluation points out loud nights, show up then. If several reviewers commemorate a specific team member, try to meet them. [assisted living](#) If you read that call lights take too long, view the panel and time a couple of reactions. If someone praises music therapy, ask to see the schedule, then listen to how a staffer describes its purpose.

One more move that helps: bring a one-page profile of your loved one to your very first conversation. Evaluations typically speak in generalities. A profile makes the conversation go particular rapidly. Include foods they like, routines that soothe them, what triggers agitation, and a number of biography realities that personnel can utilize for connection. Neighborhoods that lean forward when they see that profile are more likely to provide personalized dementia care.

Writing your own evaluation so it assists the next family

You will help others if you keep it particular. Mention dates or timeframes, personnel names if appropriate, and what altered with time. If you are applauding, discuss the habits: "They did X, and the result was Y." If you are

criticizing, explain what you saw, who you informed, and whether anything improved. Star rankings are fine, however the story in your words is what the next family will lean on at 2 a.m.

A short, balanced evaluation might check out: "My mother lived here 14 months in memory care. Personnel turnover was greater last winter season, and activities were thin on 2 weekends. The executive director employed 2 new aides in March, and ever since call lights have actually been quicker and nights calmer. Nurse Jasmine calls every Friday with a quick upgrade. Mom consumes better when they seat her by the window. Not elegant, however constant. Four stars."

Final ideas to steady your hand

Reviews and rankings for memory care, respite care, dementia care, and broader senior care are useful if you read them like a clinician and a daughter simultaneously. Search for patterns, privilege recency, and test what you check out versus what you see. Let online voices guide your concerns, not make your choice for you. The very best memory care neighborhoods rarely have perfect rankings. They have groups who read feedback, adjust their routines, and discover each resident's story till the building begins to feel like a location where an individual with dementia can live, not just be housed. That is the care worth finding.

BeeHive Homes of Frisco provides assisted living care

BeeHive Homes of Frisco provides memory care services

BeeHive Homes of Frisco provides respite care services

BeeHive Homes of Frisco supports assistance with bathing and grooming

BeeHive Homes of Frisco offers private bedrooms with private bathrooms

BeeHive Homes of Frisco provides medication monitoring and documentation

BeeHive Homes of Frisco serves dietitian-approved meals

BeeHive Homes of Frisco provides housekeeping services

BeeHive Homes of Frisco provides laundry services

BeeHive Homes of Frisco offers community dining and social engagement activities

BeeHive Homes of Frisco features life enrichment activities

BeeHive Homes of Frisco supports personal care assistance during meals and daily routines

BeeHive Homes of Frisco promotes frequent physical and mental exercise opportunities

BeeHive Homes of Frisco provides a home-like residential environment

BeeHive Homes of Frisco creates customized care plans as residents' needs change

BeeHive Homes of Frisco assesses individual resident care needs

BeeHive Homes of Frisco accepts private pay and long-term care insurance

BeeHive Homes of Frisco assists qualified veterans with Aid and Attendance benefits

BeeHive Homes of Frisco encourages meaningful resident-to-staff relationships

BeeHive Homes of Frisco delivers compassionate, attentive senior care focused on dignity and comfort

BeeHive Homes of Frisco has a phone number of (469) 353-8232

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BeeHive Homes of Frisco has a website <https://beehivehomes.com/locations/beehive-homes-frisco/>

BeeHive Homes of Frisco has Google Maps listing <https://maps.app.goo.gl/HWUAPNmeBuFCmgFdA>

BeeHive Homes of Frisco has Facebook page <https://www.facebook.com/BeeHive.Frisco.McKinney/>

BeeHive Homes of Frisco has an Instagram account at [Instagram](#) BeeHive Homes of Frisco won Top Assisted Living Homes 2026

BeeHive Homes of Frisco earned Best Customer Service Award 2025

BeeHive Homes of Frisco placed 1st for Texas Senior Living Communities 2025

What is BeeHive Homes of Frisco Living monthly room rate?

The rate depends on the level of care that is needed. We do an initial evaluation for each potential resident to determine the level of care needed. The monthly rate is based on this evaluation. There are no hidden costs or fees

Can residents stay in BeeHive Homes of Frisco until the end of their life?

Usually yes. There are exceptions, such as when there are safety issues with the resident, or they need 24 hour skilled nursing services

Do we have a nurse on staff?

No, but each BeeHive Home has a consulting Nurse available on demand. The High Acuity building will have an RN on call 24x7. In some cases the residents can be assessed for Home Health and Hospice needs and if approved can get a higher level of nursing care

What are BeeHive Homes of Frisco's visiting hours?

Visiting hours are adjusted to accommodate the families and the resident's needs... just not too early or too late

Do we have couple's rooms available?

Yes. Our Memory care building have double occupancy room which can be shared by couples. In our assisted living the side - by - side rooms can be taken by couples. Please ask about the availability of these rooms

Where is BeeHive Homes of Frisco located?

BeeHive Homes of Frisco is conveniently located at 2660 Timber Ridge Dr, Frisco, TX 75034. You can easily find directions on [Google Maps](#) or call at [\(469\) 353-8232](#) Monday through Sunday 7:00am to 7:00pm

How can I contact BeeHive Homes of Frisco?

You can contact BeeHive Homes of Frisco by phone at: [\(469\) 353-8232](#), visit their website at <https://beehivehomes.com/locations/beehive-homes-frisco/> or connect on social media via [Instagram](#) [Facebook](#) or [YouTube](#)

Take a drive to [Frisco BaseCamp Restaurant & Bar](#). Frisco BaseCamp Restaurant and Bar provides a local dining option for families spending time with loved ones receiving Assisted living memory care senior care elderly care and respite care.