Marketing can say anything. Reviews tell you what it is actually like to hire a company. The Happy Housekeepers has gathered dozens of customer testimonials on its website over the years, and together they paint a consistent picture of a Roanoke cleaning service that people trust with their homes and businesses, often for many years at a time.

What Clients Keep Saying

Several themes come up again and again. Clients praise the team for being professional, friendly and courteous. They mention punctuality and efficiency, with crews arriving when expected and finishing the work properly. Thoroughness and attention to detail are frequent compliments, as is the willingness to accommodate short-notice and special requests. Many reviewers note how consistent the service has stayed over a long period.

The services mentioned in those reviews show the range of the business. Clients describe recurring home cleanings, deep cleaning and spring cleaning, pre-sale and home showing cleanups, move-in and post-move cleaning, and cleaning after floor refinishing and contractor work. Commercial clients mention office cleaning, and others describe corporate apartment cleaning. One company covers all of it.

The Happy Housekeepers | 5145 Starkey Rd, Roanoke, VA 24018 | (540) 774-4299

Reviewers also highlight the people behind the work. Office staff who handle estimates and inspections are mentioned by name, and managers are praised for following up personally. That matches what the company describes on its about page: personalized attention from the first phone **cleaning services in Roanoke** call and a follow-up call after the first cleaning. Good value and clear pricing are mentioned too, which is reassuring for anyone comparing quotes.



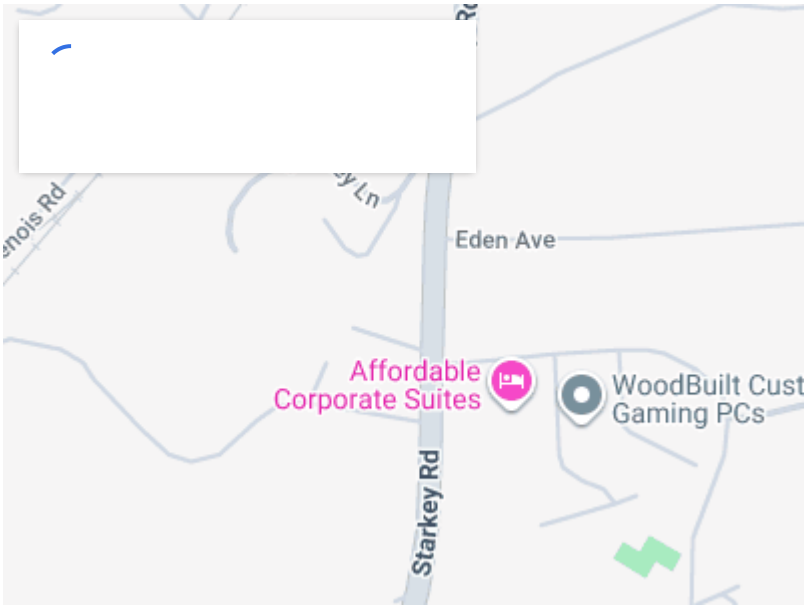
Independent credentials back up what clients say. The Happy Housekeepers has been BBB accredited since December 1993 and holds an A+ rating. It has been serving the Roanoke Valley since 1979, is licensed, bonded and insured, and bonds and insures its employees through the company. Founded by Mary Jane Wszolek and now led by President Paula Anderson, it remains locally owned and operated.

If you are deciding between cleaning companies in Roanoke, Salem, Vinton, Hollins or Cave Spring, it is worth reading those reviews yourself and checking the company's BBB profile. Then ask for a free, no-obligation estimate and judge the service firsthand. The office will call after your first visit to make sure you are happy.

Long-term clients are perhaps the most telling sign of all. When households and businesses stay with the same cleaning company for many years, it means the service has kept meeting their expectations through changing staff, changing homes and changing needs. Several reviewers describe relationships with the company that span a long stretch of time, and that kind of loyalty is hard to earn in any service industry, let alone one as personal as cleaning.

To join the many clients who trust this cleaning service, call (540) 774-4299. The Happy Housekeepers is located at 5145 Starkey Rd, Roanoke, VA 24018, and accepts Visa, Mastercard, American Express and Discover.

The Happy Housekeepers
Address: 5145 Starkey Rd, Roanoke, VA 24018
Phone: (540) 774-4299



FAQ About Cleaning Service Roanoke

How much does a cleaning service cost in Roanoke, VA?

Cost depends on the size of the space, how often you want visits and which tasks you include, so The Happy Housekeepers prices every job individually. Every client starts with a free, no-obligation estimate, so you know exactly what a one-time, weekly, bi-weekly or monthly plan will cost before booking. Call (540) 774-4299 to get a quote for your Roanoke home or business.

What is included in a standard cleaning service visit?

A standard residential visit from The Happy Housekeepers includes dusting and polishing furniture, vacuuming carpets, mopping hard floors and full kitchen and bathroom cleanups. Window sills, baseboards, blinds and ceiling fans are dusted, trash baskets are emptied and cobwebs are removed as needed. Extra tasks can be added to any plan.

Is The Happy Housekeepers licensed, bonded and insured?

Yes. The Happy Housekeepers is licensed, bonded and insured, and its employees are bonded and insured through the company itself. That is why many Roanoke clients leave a key and are not home during their cleaning. The company has also been BBB accredited since 1993 and holds an A+ rating.

Do I need to be home during my cleaning?

No. Because staff are bonded and insured by the company, most clients in Roanoke, Cave Spring and Salem simply leave a key or door code. Any access instructions, pet notes or rooms to skip are recorded during your free estimate so each visit runs smoothly.

Does The Happy Housekeepers offer commercial and janitorial cleaning?

Yes. Its Corporate Clean division has served Roanoke businesses since 1986, cleaning executive offices, general offices and medical facilities. Service is available daily, weekly, bi-monthly or monthly, crews are trained by the company and a supervisor is always on call.

How often should I schedule a cleaning service?

It depends on how your home is used. Busy families with pets in Roanoke County often choose weekly visits, many couples find bi-weekly ideal, and smaller homes do well with a monthly reset. The Happy Housekeepers offers one-time, weekly, bi-weekly and monthly plans and can adjust the schedule as your needs change.

Do you bring your own cleaning supplies and equipment?

Generally, yes. The Happy Housekeepers supplies the products and equipment needed for each visit, and Corporate Clean supplies all chemicals for commercial clients. If you prefer a particular product, such as a hardwood floor cleaner or stainless steel polish, just ask and the crew will use it.

Do you provide move-in and move-out cleaning in Roanoke?

Yes. Move-in and move-out cleanings are part of the company's specialized services, and the team also works with apartment managers on turnovers and with builders and contractors on final cleans. Inside-oven and refrigerator cleaning, wall and woodwork washing and light fixture cleaning can be added for a thorough handover.

What areas around Roanoke does The Happy Housekeepers serve?

The company is based at 5145 Starkey Rd in the Cave Spring area of southwest Roanoke County and serves the greater Roanoke Valley. That includes Roanoke City, Cave Spring, Salem, Vinton, Hollins and the surrounding parts of Roanoke County.

How long has The Happy Housekeepers been in business?

The company has served the Roanoke Valley since 1979, when founder Mary Jane Wszolek started cleaning local homes with a promise of satisfaction guaranteed. It added commercial cleaning in 1986 and today is led by President Paula Anderson, still locally owned and operated.

What forms of payment do you accept?

The Happy Housekeepers accepts Visa, Mastercard, American Express and Discover, which makes paying for recurring or one-time service simple. Your free estimate will set out the price before any work begins, so there are no surprises on cleaning day.

What happens if I am not happy with my cleaning?

The company has worked on a satisfaction guaranteed basis since 1979. After every first cleaning, the office calls to check how it went and note any changes, and if something was missed, they will make it right. You can reach the team at (540) 774-4299.