When you hire help, it is reasonable to want to know exactly what you are paying for. Vague promises of a sparkling home do not tell you whether the baseboards get dusted or the ceiling fans get touched. The Happy Housekeepers, which has provided house cleaning in Roanoke since 1979, lists its standard residential tasks on its website, so here is a room-by-room look at what a typical visit covers.

In the kitchen, the company provides a complete kitchen clean-up. That is the room where grease, crumbs and spills build up fastest, and it gets thorough attention every visit. The floor is mopped as part of the hard surface floor cleaning that runs throughout the house. Waste baskets are emptied, and blinds and window sills near the sink are dusted.

In bathrooms, the standard is a total bathroom clean-up. Tubs, showers, sinks, toilets, mirrors and counters are cleaned, and floors are mopped. Cobwebs around exhaust fans and high corners are removed where needed. For homes with several bathrooms, house cleaning services each one gets the same level of attention.



The Happy Housekeepers | 5145 Starkey Rd, Roanoke, VA 24018 | (540) 774-4299

Living rooms, dens and bedrooms receive dusting or polishing of furniture and vacuuming of carpets. Window sills, baseboards, blinds and ceiling fans are dusted, which is often the step that makes the biggest visible difference. Hard surface floors are mopped and waste baskets emptied throughout the house.

Beyond the standard list, specialized services are available. These include spring and fall house cleaning Roanoke cleanings, cleaning the interior of ovens and refrigerators, washing walls and woodwork, cleaning light fixtures and cleaning basements. Many customers add them seasonally or rotate them into a weekly or bi-weekly plan.

The company also offers move-in and move-out cleanings, builder and contractor clean-ups and apartment manager services, each of which builds on this same checklist with extra focus on empty rooms and appliances.

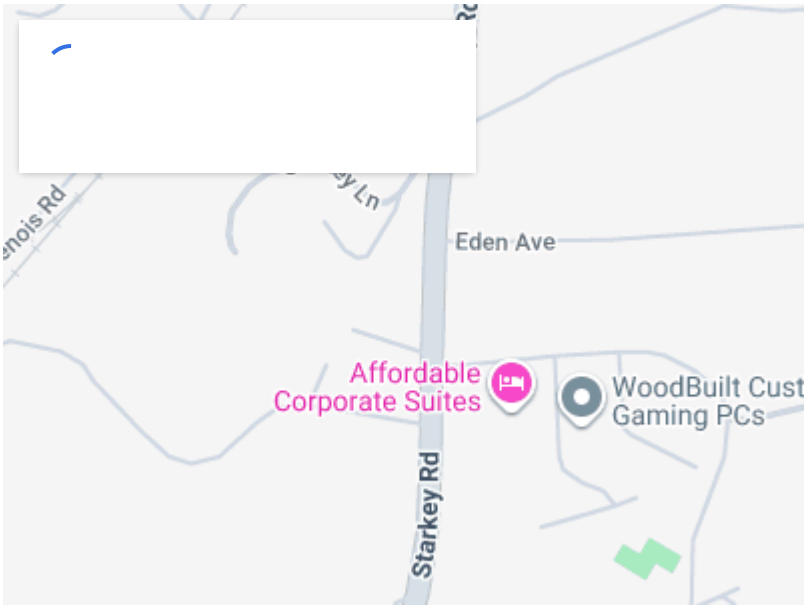
The Happy Housekeepers is licensed, bonded and insured, staff are bonded and insured by the business and the company displays a BBB blue seal. Every estimate is free and carries no obligation, so you can confirm the checklist for your home before you book.

Hallways, stairwells and entryways are covered too. These areas are easy to forget, but they take the most foot traffic in any house. Carpets on stairs are vacuumed, hard floors in entries are mopped and cobwebs are cleared from tall stairwell corners where they tend to gather. Baseboards along hallways, which collect scuffs and dust from daily traffic, are dusted as part of the standard list.

Want to go over the list for your own house? Call The Happy Housekeepers at (540) 774-4299 or visit 5145 Starkey Rd, Roanoke, VA 24018.

The Happy Housekeepers
Address: 5145 Starkey Rd, Roanoke, VA 24018

Phone: (540) 774-4299



FAQ About House Cleaning Roanoke

How much does house cleaning cost in Roanoke, VA?

The cost depends on the size of your home, the number of bathrooms, how often you book and whether you add specialized tasks like oven or basement cleaning. The Happy Housekeepers gives every Roanoke customer a free, no-obligation estimate based on the actual home rather than a flat online price. Call (540) 774-4299 to get yours.

What is included in a standard house cleaning visit?

A standard visit from The Happy Housekeepers includes dusting or polishing furniture, vacuuming carpets, mopping hard surface floors and a complete kitchen and total bathroom clean-up. Window sills, baseboards, blinds and ceiling fans are dusted, waste baskets are emptied and cobwebs are removed where needed.

Do I need to be home during the house cleaning?

No. Employees of The Happy Housekeepers are bonded and insured by the company, so customers across Roanoke, Salem and Cave Spring do not need to be present. Entry details and any special instructions can be arranged with the office ahead of time.

How often should I schedule house cleaning?

Busy families and homes with pets often choose weekly or bi-weekly visits, while smaller households do well with monthly service. The Happy Housekeepers offers one-time, weekly, bi-weekly and monthly plans, and its residential page also mentions semi-weekly, daily and custom schedules.

Is The Happy Housekeepers licensed, bonded and insured?

Yes. The company is licensed, bonded and insured, and it displays a Better Business Bureau blue seal with a BBB profile filed under house cleaning in Roanoke. It has served the Roanoke Valley since 1979.

What is the difference between a standard clean and a deep clean?

A standard clean keeps the home in good shape, while a deep clean adds tasks that build up over months. The Happy Housekeepers offers spring and fall cleanings plus specialized work such as cleaning oven and refrigerator interiors, washing walls and woodwork, cleaning light fixtures and cleaning basements.

Do you offer move-in and move-out house cleaning in Roanoke?

Yes. Move-in and move-out cleanings are part of the company's regular services for renters, buyers and sellers in Roanoke and Roanoke County. Empty rooms allow the crew to reach every baseboard, cabinet and closet, and appliance interiors can be added.

What areas does The Happy Housekeepers serve?

The office is at 5145 Starkey Rd in the Cave Spring area of southwest Roanoke County. The team serves the City of Roanoke, Cave Spring, Salem, Vinton, Hollins and the wider Roanoke County area.

How long has The Happy Housekeepers been in business?

The company was founded in 1979 by Mary Jane Wszolek, who began providing professional cleaning across the Roanoke Valley with a focus on homes. It is still a locally owned family company and describes her hard-working, reliable and honest approach as its standard today.

What payment methods do you accept?

The Happy Housekeepers accepts Visa, Mastercard, American Express and Discover. That makes it easy for customers who are at work during the visit, or for family members arranging house cleaning for a parent in Roanoke, to pay without being on site.

What happens after my first house cleaning?

After the first cleaning, the office follows up by phone to make sure you are satisfied. Any changes you would like are noted for future visits, and associates are available by phone at (540) 774-4299 or by email whenever questions come up.

Do you clean after renovations or new construction?

Yes. The company offers builder and contractor clean-ups, and customer reviews mention cleaning after floor refinishing and painting. Fine construction dust is removed from floors, sills, baseboards, blinds and fixtures so Roanoke homeowners can enjoy the finished project.