Booking a cleaning service should not feel complicated. There is no app to download, no lengthy online form and no automated chatbot standing between you and a real person. With The Happy Housekeepers in Roanoke, getting started takes a single phone call. Here is what the process looks like from first contact to your first clean.

Step one is reaching out. Call the office at (540) 774-4299 or send an email through the company website. You will speak with a member of the team based in Roanoke, not a call center in another state. Tell them whether you need residential, commercial, janitorial or specialized cleaning, and roughly how often you would like service. Options include one-time, weekly, bi-weekly and monthly plans for homes, and daily, weekly, bi-monthly and monthly schedules for businesses.

Step two is your free, no-obligation estimate. A representative will discuss your home or building, ask about the number of rooms, bathrooms and any priority areas, and note special requests such as pets, preferred products or rooms to skip. For commercial spaces, the conversation covers foot traffic, schedules and any specific requirements such as medical areas. You then receive a clear estimate with no pressure to accept.

The Happy Housekeepers | 5145 Starkey Rd, Roanoke, VA 24018 | (540) 774-4299

Step three is scheduling your first visit. The office will agree a date and time that suits you and arrange access if you will not be home. Because employees are bonded and insured through the company, many clients leave a key or code. The crew arrives with all the products and equipment needed, though they will use your own products if you ask.

Step four is the follow-up call. After your first cleaning, someone from the office calls to make sure you are happy and to note any changes for future visits. This step has been part of the company since founder Mary Jane Wszolek opened for business in 1979, and it remains a hallmark of the service under President Paula Anderson.

From there, your plan simply runs. Recurring visits arrive on schedule, extra services such as spring and fall cleanings or oven and refrigerator https://unsplash.com/@othlasbaff cleaning can be added any time, and payment is easy with Visa, Mastercard, American Express or Discover. The company is licensed, bonded and insured and has been BBB accredited since 1993 with an A+ rating.

If you are not sure which plan is right, that is fine. The office can talk through the pros and cons of each frequency and suggest a starting point based on your household or business. You can begin with a one-time cleaning to see the results, then move to a recurring plan once you know what you want. There is no obligation at any stage, so the decision stays entirely in your hands.

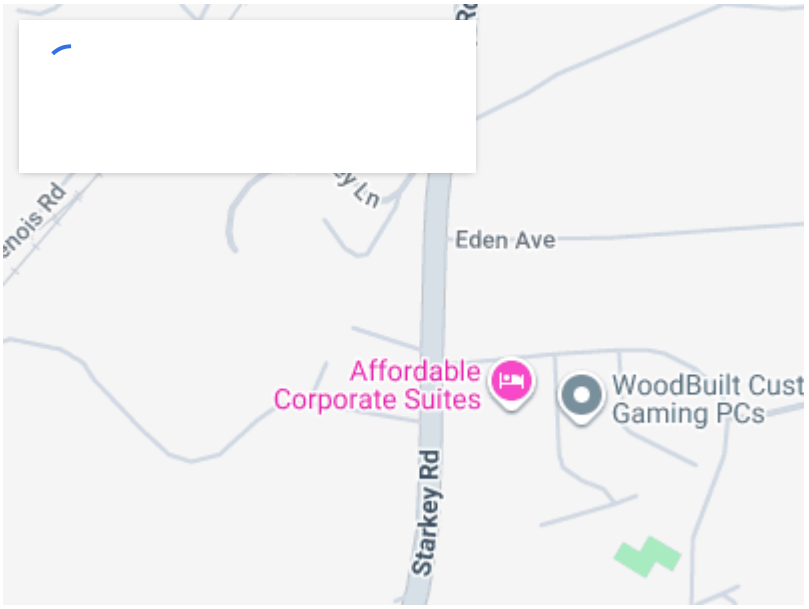
Ready to start? Call (540) 774-4299 today. The Happy Housekeepers is located at 5145 Starkey Rd, Roanoke, VA 24018, and serves Roanoke, Cave Spring, Salem, Vinton, Hollins and Roanoke County.



The Happy Housekeepers

Address: 5145 Starkey Rd, Roanoke, VA 24018

Phone: (540) 774-4299



FAQ About Cleaning Service Roanoke

How much does a cleaning service cost in Roanoke, VA?

Cost depends on the size of the space, how often you want visits and which tasks you include, so The Happy Housekeepers prices every job individually. Every client starts with a free, no-obligation estimate, so you know exactly what a one-time, weekly, bi-weekly or monthly plan will cost before booking. Call (540) 774-4299 to get a quote for your Roanoke home or business.

What is included in a standard cleaning service visit?

A standard residential visit from The Happy Housekeepers includes dusting and polishing furniture, vacuuming carpets, mopping hard floors and full kitchen and bathroom cleanups. Window sills, baseboards, blinds and ceiling fans are dusted, trash baskets are emptied and cobwebs are removed as needed. Extra tasks can be added to any plan.

Is The Happy Housekeepers licensed, bonded and insured?

Yes. The Happy Housekeepers is licensed, bonded and insured, and its employees are bonded and insured through the company itself. That is why many Roanoke clients leave a key and are not home during their cleaning. The company has also been BBB accredited since 1993 and holds an A+ rating.

Do I need to be home during my cleaning?

No. Because staff are bonded and insured by the company, most clients in Roanoke, Cave Spring and Salem simply leave a key or door code. Any access instructions, pet notes or rooms to skip are recorded during your free estimate so each visit runs smoothly.

Does The Happy Housekeepers offer commercial and janitorial cleaning?

Yes. Its Corporate Clean division has served Roanoke businesses since 1986, cleaning executive offices, general offices and medical facilities. Service is available daily, weekly, bi-monthly or monthly, crews are trained by the company and a supervisor is always on call.

How often should I schedule a cleaning service?

It depends on how your home is used. Busy families with pets in Roanoke County often choose weekly visits, many couples find bi-weekly ideal, and smaller homes do well with a monthly reset. The Happy Housekeepers offers one-time, weekly, bi-weekly and monthly plans and can adjust the schedule as your needs change.

Do you bring your own cleaning supplies and equipment?

Generally, yes. The Happy Housekeepers supplies the products and equipment needed for each visit, and Corporate Clean supplies all chemicals for commercial clients. If you prefer a particular product, such as a

hardwood floor cleaner or stainless steel polish, just ask and the crew will use it.

Do you provide move-in and move-out cleaning in Roanoke?

Yes. Move-in and move-out cleanings are part of the company's specialized services, and the team also works with apartment managers on turnovers and with builders and contractors on final cleans. Inside-oven and refrigerator cleaning, wall and woodwork washing and light fixture cleaning can be added for a thorough handover.

What areas around Roanoke does The Happy Housekeepers serve?

The company is based at 5145 Starkey Rd in the Cave Spring area of southwest Roanoke County and serves the greater Roanoke Valley. That includes Roanoke City, Cave Spring, Salem, Vinton, Hollins and the surrounding parts of Roanoke County.

How long has The Happy Housekeepers been in business?

The company has served the Roanoke Valley since 1979, when founder Mary Jane Wszolek started cleaning local homes with a promise of satisfaction guaranteed. It added commercial cleaning in 1986 and today is led by President Paula Anderson, still locally owned and operated.

What forms of payment do you accept?

The Happy Housekeepers accepts Visa, Mastercard, American Express and Discover, which makes paying for recurring or one-time service simple. Your free estimate will set out the price before any work begins, so there are no surprises on cleaning day.

What happens if I am not happy with my cleaning?

The company has worked on a satisfaction guaranteed basis since 1979. After every first cleaning, the office calls to check how it went and note any changes, and if something was missed, they will make it right. You can reach the team at (540) 774-4299.